

## CONCURRENT SESSION 1: TOTAL SECURITY THROUGH CREATIVE COLLABORATION

16 AUGUST 2016

*Moderator:*

- **Lt. Gen. Datuk Dr. William Stevenson (Rtd)**  
Senior Deputy Director (NBOS), National Strategic Unit

*Speakers:*

- **Gen. Tan Sri Dr Zulkifeli Mohd Zin**  
Chief of Defence Force, Malaysia
- **Tan Sri Khalid Abu Bakar**  
Inspector General of Police Malaysia

### **Objective:**

Given the importance and urgency of national security, it has become imperative to look at new approaches in addressing the issues of safety and security in both rural and urban areas. The first and most basic duty of government is to provide safety and security. National resources are not limitless; therefore creative solutions are needed to address the safety and security concerns of citizens. This session will examine how different agencies can work together in new ways to enhance national security and public safety. Together with the implementation of NBOS in Malaysia, the military and the police have fostered new levels of collaboration. We can also examine how different agencies can work together in new ways to enhance national security and public safety.

### **Key takeaways:**

- **Speaker 1 (Tan Sri Dr Zulkifeli Mohd Zin):** Total security system cuts across army, police and other governmental organisations for national security. Among the NBOS Security Programs initiated include:
  1. *Operation Wawasan* - Military takes over border security operations from the police
  2. *Joint Patrol at KLIA* - Joint patrol conducted by both the police and the military to deter terrorism;
  3. *The Military Community Partnership (RAPAT)* - conducted in over 100 residential neighbourhoods since December 2012 and has been very popular with a reported feel-safe factor of over 90 percent.
  4. *1Malaysia Biodiversity Enforcement Operation Network* - conducted alongside the Ministry of Natural Resources (NRE) and Ministry of Agriculture (MOA) to combat environment-related crimes, including poaching.

The speaker highlighted that among the most successful programmes done through NBOS is the Community Rehabilitation Programme (CRP), which was initiated to combat overcrowding in existing prisons. The programme saved RM232.2 million in development cost savings and up until August 2016, saved RM1.33 billion in socio-economic savings.

- **Speaker 2 (Tan Sri Khalid Abu Bakar):** With regard to the Malaysian police force, the speaker acknowledged the Blue Ocean Strategy's role in transforming scepticism and suspicion around the police force to acceptance, appraisal and acknowledgement. The historic collaboration between the armed forces and the police was lauded by the speaker as the first of its kind in the world, as well as supporting the government's efforts to reduce crime. The successes of the partnerships as outlined by the previous speaker has motivated the PDRM to explore new areas of cooperation, especially with private entities.

In addressing the limitations of police force through human error and fatigue, the speaker states that collaboration with private entities may lead to the advancement of *hybrid policing*, where technology is incorporated into the duties of the police.

#### **Issues and challenges:**

- Initiatives which target the youth, such as the Visionary Youth programme and the Mobile Youth Transformation Vocational programme (MYTV) has been effective. However, both agencies must continue to innovate to appeal to the younger and more globally exposed generation.
- Both speakers expressed their appreciation of the NBOS in fostering creativity driven development, rural-urban integration, and security and nation building. While it has been successful, the desire to extend this spirit of collaboration with other agencies was sought after by both the armed forces and the police.
- The speakers conclude that NBOS has strengthened the capacity to defend and to transform the nation and expressed that NBOS must be done in tandem with nation building.

#### **General Recommendations:**

- Sustainable collaboration and shared training facilities between the two parties, as it cut cost. It leads to increased capacity and skills for the police and increased camaraderie.
- New technology, particularly GPS, has allowed PDRM to embark on a new initiative calling for all smart phone users to help capture videos or pictures to assist the police in gathering evidence.
- Diverse collaborations, such as with NGOs and GLCs, are crucial for both the armed force and the police and can constitute for national service, as well as part of their CSR activities.
- The sustainability of any initiative is possible, as long as the will to do it is there. Any programs or initiative must be institutionalized and regimented to ensure success.